



Total Quality. Assured.

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Published: 15-Sep-21
Revised:

Public Notice ID: 2021-34
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Safety Concern with Intertek Certified Product / Souci de sécurité avec le produit certifié Intertek

Notification Type:	Safety
Certification Type:	WH Listed - US and Canada

Notification

Intertek notifies consumers, retailers and distributors of a potential safety concern involving the Intertek Certified products identified below.

Company Identification

Hearthstone Stoves

Product Identification

Applicable to products manufactured in 2015 and 2016, are free standing gas fired direct vent heaters which can be identified by the serial number on the product nameplate. The Identification Rating label is located on a steel cable attached to the rear of the stove. WH certified models of Hearthstone Stoves are as follows:

Waitsfield model 8770 units running on propane gas. Affected serial numbers: 1001-3073. Affected production dates: Starting 7/29/2015 Ending 12/17/2020

Bristol model 8763- Affected serial numbers: 40000-40914. Affected production dates: Starting 7/22/2016 Ending 10/30/2020

Stowe model 8323 - Affected serial numbers: 2000-3224. Affected production dates: Starting 5/6/2015 Ending 10/13/2020

Champlain Model 8302 - Affected serial numbers: 2000-3224. Affected production dates: Starting 5/6/2015 Ending 10/13/2020.

Hazard Involved

Hearthstone Stoves was notified of two field failures of stoves built in 2015/2016 which experienced delayed ignitions, which resulted in the front glass shattering on the stove.

What To Do

Use of these products should be immediately discontinued and return to the Applicant for replacement or repair. Distributors and retailers should discontinue sales and return inventories to their suppliers.



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Photos and Images Example of Waitfield Identification details

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Waitfield DX

(Model 8770)

GAS-FIRED DIRECT-VENT HEATER

Owner's Manual Installation & Operating Instructions

Read This Manual in Its Entirety
Operate And Maintain This Gas Heater
According To This Instruction Manual.

SAVE THESE INSTRUCTIONS!



Intertek

Identification Rating label, located on a steel cable attached to the r

MODEL / MODELE #:	8770	CERTIFIED FOR CANADA	
MODEL NAME:	WAITSFIELD DX	CERTIFIED FOR MOBILE HOME INSTALLATION	
SERIAL #:		Refer to the Intertek Directory of Building Products (https://bpdirectory.intertek.com) for detailed information.	
NUMERO DE SERIE:			
LISTED:	VENTED GAS FIREPLACE HEATER		
CERTIFIED TO:	ANSI Z21.88 / CSA 2.33-2016, CSA 2.17-2017		

FUEL TYPE:	NG:	LP:	CAUTION: DO NOT OPERATE WITH GLASS REMOVED, CRACKED OR BROKEN. FOR USE WITH GLASS DOORS CERTIFIED WITH THE APPLIANCE ONLY.
INPUT RATING (Btu/hr) 0-2000 ft	37,000	37,000	
INPUT RATING (Btu/hr) 2000-4500 ft	37,000**	37,000**	
ORIFICE SIZE (DMS) 0-2000 ft	45/(1/45r)	53/(1/57r)	
ORIFICE SIZE (DMS) 2000-4500 ft	45/(1/45r)	53/(1/57r)	
MANIFOLD PRESSURE - LO SETTING (in.w.c./kPa)	2.7/0.87	10.7/2.87***	
MANIFOLD PRESSURE - HI SETTING (in.w.c./kPa)	3.4/0.87	10.4/2.59****	
INLET PRESSURE - MINIMUM (in.w.c./kPa)	5.0/1.25	12.0/3.99	
INLET PRESSURE - MAXIMUM (in.w.c./kPa)	11.0/2.74	12.0/3.45	
MINIMUM INPUT RATING (Btu/hr)	18,000	16,000	
ELECTRICAL RATING:	120 VOLTS 60Hz 15A	*Valve outlet pressure increased to 4.7 in.w.c. (1.17 kPa) **Valve outlet pressure increased to 12.6 in.w.c. (3.14 kPa) ***Pressure measured with only rear burner engaged. ****Pressure measured with both burners engaged.	

Replacement on the panel should be done by a licensed or qualified service person.

This appliance must be installed in accordance with local codes, if any; if not, follow the National Fuel Gas Code, ANSI Z223.1/ NFPA 54, or National Gas and Propane Installation Codes, CSA B149.1.

WARNING: Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

For mobile home installation:
This appliance must be installed in accordance with the Standard for Mobile Housing, CAN/CSA Z240 MH, in Canada; or with the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States or when such standard is not applicable, Manufactured Home Installation Standard, ANSI/MCSBCS A225.1/NFPA 501A.

During transportation of the mobile home:
Sections of the venting system have not been installed. WARNING - Do not operate the appliance until all sections have been assembled and installed in accordance with the manufacturer's instructions.

MINIMUM CLEARANCES TO COMBUSTIBLES	OPTIONAL ACCESSORIES
UNIT TO REAR WALL: 2" (51mm)	97-56700 FUEL CONVERSION KIT (NG); WAI (8770)
UNIT TO SIDE WALLS: 16" (407mm)	97-56701 FUEL CONVERSION KIT (LP); WAI (8770)
CORNER TO ADJACENT WALL: 11" (280mm)	
MAXIMUM MANTLE DEPTH: 17" (432mm)	
HORIZONTAL VENT TO MANTLE: 2" (51mm)	

This appliance is only for use with the type of gas indicated on this rating plate and may be installed in an aftermarket, permanently located, manufactured (mobile) home where not prohibited by local codes. See owner's manual for details. This appliance is not convertible for use with other gases, unless a certified kit is used. If the vent air intake system is disassembled for any reason, reinstall per the instructions provided with the initial instructions. This vented gas fireplace heater is not for use with air filters. This appliance must be properly connected to a venting system in accordance with the manufacturer's installation instructions.

VENTED GAS FIREPLACE HEATER - NOT FOR USE WITH SOLID FUEL

MANUFACTURED BY: HearthStone QH-P, Inc., MORRISVILLE, VERMONT 05661

2019 2020 2021 2022 JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC

DO NOT REMOVE OR COVER THIS LABEL Made in USA 3300-251